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PATENT
Attorney Docket No.: ABREAU-00101

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

Robert Keith

Serial No.: 09/801,072

Filed: March 6, 2001

For: **METHOD AND APPARATUS FOR
PERFORMING A RESEARCH
TASK BY INTERCHANGEABLY
UTILIZING A MULTITUDE OF
SEARCH METHODOLOGIES**

) Group Art Unit: 2171

) Examiner:

) **INFORMATION DISCLOSURE
STATEMENT**

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) Palo Alto, California 94306
) (650)833-0160

Technology Center 2100

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Assistant Commissioner for Patents
Washington, D.C. 20231

Sir:

The citations listed below, a copy attached, may be material to the examination of the above-identified application, and are therefore submitted in compliance with the duty of disclosure defined in 37 C.F.R. §§ 1.56 and 1.97. The Examiner is requested to make these citations of official record in this application.

Applicants have become aware of the following printed publications which may be material to the examination of this application:

- J. Edozien, "eBusiness is Enterprise Application Integration," Arthur Anderson eBusiness Solutions, Jan. 2000, pp. 1-15.
- A. Goodman, "Quiver: Inktomi on Steroids?," www.traffick.com website, July 2000, pp. 1-3.
- "Quiver: Community-Powered Search Solutions," printed from www.quiver.com website on Nov. 22, 2000, 9 pages.
- R. Seeley, "Twenty Questions for Saga Software's Andre Yee," eAI Journal, Nov./Dec. 2000, pp. 54-56.

- "Blue Martini Customer Interactive System," printed from www.bluemartini.com website on Nov. 22, 2000, 4 pages.

This Information Disclosure Statement under 37 C.F.R. §§ 1.56 and 1.97 is not to be construed as a representation that a search has been made, that additional information material to the examination of this application does not exist, or that anyone or more of these citations constitutes prior art.

Respectfully submitted,
HAVERSTOCK & OWENS LLP

Dated: June 21, 2001

By: Jonathan O. Owens
Jonathan O. Owens
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CERTIFICATE OF MAILING (37 CFR § 1.8(a))

I hereby certify that this paper (along with any referred to as being attached or enclosed) is being deposited with the U.S. Postal Service on the date shown below with sufficient postage as first class mail in an envelope addressed to the: Assistant Commissioner for Patents, Washington D.C. 20231

HAVERSTOCK & OWENS LLP
Date: 6/21/01 By: [Signature]